



# **Performance Networks: Transforming Governance for the 21st Century: Transforming Governance for the 21st Century**

*Lynn Sandra Kahn*

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Problems cross boundaries and so must solutions. Multi-agency, cross-boundary coordination and partnerships are needed to solve today's problems. These networks coordinate, communicate, and leverage resources and best practices to deliver measurable results across traditional agency boundaries. Performance Networks: Transforming Governance for the 21st Century provides roadmaps and guidelines for executives, managers, and team leaders who are accountable for results in the new world of interagency networks that aim to deliver measurable results across traditional boundaries. The author presents ten "views" of performance networks, adapted from current, successful, multi-agency partnerships; these views provide specific guidance on transformational strategic planning to deliver better results.

Working across government agencies and boundaries is difficult at any level of government, but it may be the only solution for today's problems. Performance Networks: Transforming Governance for the 21st Century offers the public manager a valuable new governance tool. This resource provides a practical approach to:

Understanding the history and workings of government-based networks  
Establishing multi-agency, cross boundary partnerships and making them work  
Improving citizen engagement

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Part I — Ten Views of Government Performance Networks: Leadership • Geography • Communication • Learning • Activities • Structure • Management • Services • Customers • Performance Measures • Part II —Transformational Strategic Planning

About the Author

Lynn Sandra Kahn, Ph.D., is a psychologist at the Federal Aviation Administration (FAA), where she provides organizational, executive, and management consultation in the Air Traffic Organization. Dr. Kahn served as the FAA representative to the National Partnership for Reinventing Government, where she led the team that launched the multi-level Skills Network, facilitated sub-Cabinet leadership meetings on workforce development, and co-produced satellite broadcasts and multi-city town hall meetings. She holds a Ph.D. in clinical psychology from American University in Washington, D.C.

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