

## **Triple Bottom Line Reporting of Sustainable** Water Utility Performance

Steven Kenway, Carolyn Howe, Shiroma Maheepala



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This report will assist U.S. utilities towards sustainability by providing a guide on how to report on and manage their environmental, social and economic performance - their triple bottom line (TBL). This report builds on past projects and includes input from more than 15 utilities at the November 2005 workshop. This document provides practical information regarding both the preparation of a TBL report, as well as the internal measures which will help improve TBL performance, including a number of examples where solutions have been found which simultaneously improve or optimize environmental, social and economic outcomes.

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